

WEB POLICIES

Acceptable Use Policy

Intentional Impact, LLC has published this Acceptable Use Policy in an effort to enhance the use of the Internet by promoting responsible use and in an effort to provide a reliable, high-quality service to its customers. In that regard, Intentional Impact requires its customers and other third-party users to utilize Intentional Impact's services responsibly and in compliance with all applicable laws and the terms of this Acceptable Use Policy. This Acceptable Use Policy supplements rather than supersedes any and all agreements between a User and Intentional Impact with respect to the use of Intentional Impact's services by such User. Use by a User of Intentional Impact's services constitutes acceptance by such User of the terms of this Acceptable Use Policy.

PROHIBITED CONDUCT

Users may not use Intentional Impact's services:

- In violation of any applicable local, state, or federal law or regulation.
- In a manner that infringes or may infringe upon any copyrights, trademarks, patents, trade secrets, or other types of intellectual property.
- To transmit offensive or threatening materials, including materials that are obscene, pornographic, defamatory, libelous, abusive, hateful, excessively violent, or otherwise inappropriate.
- To transmit fraudulent, deceptive, or misleading materials, or to advance any type of financial scam.
- To transmit any materials that harasses another person or entity.
- To transmit viruses, Trojan horses, or other materials harmful to any network or equipment or other Users or third parties.
- In a manner that exposes or may expose Intentional Impact, its customers, partners, resellers, or vendors, or any other person or entity working with Intentional Impact to abuse, complaints, retaliation, connectivity issues, or other negative impact.

SYSTEM AND NETWORK SECURITY

Users may not use Intentional Impact's services to violate, or to attempt to violate, the security of any network, service, data, or other system without proper authorization, including, without limitation:

- Any attempt to access any network, service, data, or other system that such User is not authorized to access.
- Any attempt to probe, scan, or test the vulnerability of any network, service, or system without proper authorization.
- Any attempt to breach any security or authentication measures.
- Any attempt to monitor data or traffic on any network or system without proper authorization.

- Any attempt to interfere with service to any User, host, or network, including, without limitation, by means of overloading, mail bombing, flooding, crushing, or any denial of service attacks.
- Any attempt to forge any TCP/IP packet header or any part of the header information in an e-mail message or a newsgroup posting.
- Any attempt to utilize another User's account name without proper authorization.

SPAMMING

Users may not use Intentional Impact's network to transmit any unsolicited commercial or unsolicited bulk email messages, commonly known as "spam." For purposes of this Acceptable Use Policy, an email message shall be deemed to be unsolicited if:

It is sent to a recipient:

- Who has not expressly requested or invited it,
- With whom the sender does not have an existing personal or business relationship, or
- Who has requested that the sender not send it any further email messages.
- Such email message is considered to be unsolicited under any applicable local, state, or federal law or regulation. In addition, Users are prohibited from using the services or network of another provider to send spam or to promote a site hosted on or connected with Intentional Impact's services or network.

USENET

All postings to Usenet groups must comply with such group's charter, rules, guidelines, and agreements, collectively, "Usenet Policies." In addition to any such Usenet Policies, Users may not use Intentional Impact's services or network to post the same or similar messages to one or more Usenet groups, commonly known as "Usenet spam."

EMAIL LIMITS

In order to ensure server stability and uptime of the mail server, the following limits shall apply to all Users of Intentional Impact email:

Size per message: 1 MB incoming and outgoing.

Maximum mailbox size: 20 MB total.

Messages that exceed the above limit shall be rejected, and mailboxes that exceed the above limit shall not be able to receive further incoming mail. Messages that have been unchecked for 90 days automatically shall be deleted from the server.

CONSEQUENCES

If Intentional Impact determines that a User has violated any of the terms of this Acceptable Use Policy, Intentional Impact shall have the right in its sole discretion to:

Demand immediate removal of the violating material and/or;

Terminate or suspend such User's services.

Intentional Impact may involve, and shall cooperate with, law enforcement authorities if criminal activity is suspected. In addition, Users who violate this Acceptable Use Policy may be

subject to civil or criminal liability. Intentional Impact shall not be liable for any damages suffered by any User or third party resulting directly or indirectly from any actions taken by Intentional Impact pursuant to this Acceptable Use Policy.

In order to protect the Intentional Impact network and all Users utilizing the Intentional Impact network, Intentional Impact shall have the right, immediately and without prior notice, to terminate routing of a User's assigned IP address space in the event such User is under a network-based attack; however, Intentional Impact shall use reasonable efforts to reinstitute routing of such User's assigned IP address space at Intentional Impact's discretion following such network-based attack. In the event that a User experiences repeated network-based attacks, Intentional Impact reserves the right to suspend or terminate such User's services immediately and without prior notice.

VIOLATION REPORTING

Violations or potential violations of this Acceptable Use Policy may be reported to Intentional Impact.

MODIFICATIONS

Intentional Impact reserves the right to modify this Acceptable Use Policy from time to time without notice at Intentional Impact's sole discretion. Such modifications shall be effective when posted.

Privacy Policy

Intentional Impact, LLC Intentional Impact, LLC is committed to protecting the privacy of you, our web site visitor. We have established this Privacy Policy as our commitment to maintain the privacy of your personal information in connection with all our online activities.

USE OF PERSONAL INFORMATION

We may gather information about you through our web site in three ways.

We may collect and store some personally identifiable information, such as your name, telephone number and email address that you provide to us through forms, product and service orders, or inquiries.

We may collect and store information about your visit to this site in collective or agglomerated data that does not identify you specifically.

We may collect and store information through the use of "cookies." The term "cookies" refers to lines of text that are transmitted to your web browser when you click on a site, providing a way for a server to recall a previous request or previous registration, or keep track of a transaction as it progresses, so that information does not have to be repeated. We use all of this information to help maintain accurate accounts, to provide and change services, to provide accurate billing, to answer your inquiries, to market services and products, and to help make our web site useful to you.

SHARING INFORMATION

The information that we obtain from you is generally necessary for us to provide you with our services and to design future services for you. We will not sell, trade, or disclose to third parties personal information gathered online about you without your consent. The only exceptions to this rule are:

When we work with affiliated businesses, partners, or agents to develop a relationship with you or to perform services for you on our behalf. We require the relevant businesses, partners, or agents to adhere to our policies regarding the use and protection of your personal information. When we may be required by subpoena, search warrant, or other legal process or in the case of imminent physical harm to you or others.

EMAIL COMMUNICATION

Intentional Impact, LLC, our team, partners, and our affiliated businesses, may use email to communicate to you, respond to your emails, or to inform you about events or new products. We will not send commercial solicitation via email to you if you request that it not be sent.

CHILDREN

We do not market to or collect personal information about children under 18 years of age at this site.

MODIFICATIONS

We reserve the right to modify this Privacy Policy from time to time without notice at our sole discretion. Such modifications shall be effective when posted.

Terms of Use

PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING THE WWW.INTENTIONALIMPACT.COM WEB SITE OR ANY OTHER WEB SITE MAINTAINED BY INTENTIONAL IMPACT, LLC OR ITS AFFILIATES. USING THIS SITE INDICATES THAT YOU ACCEPT THESE TERMS. IF YOU DO NOT ACCEPT THESE TERMS, DO NOT USE THIS SITE.

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GOVERNING LAW - DISPUTE RESOLUTION

Any claims arising out of the use of this Site shall be resolved by binding arbitration in Naperville, DuPage County, Illinois, in accordance with the then-current rules of the American Arbitration Association. These Terms of Use are made under and will be governed by and construed in accordance with the laws of the State of Illinois, United States of America (other than conflict of law rules).

MODIFICATIONS

Intentional Impact may make revisions to the materials at this Site, or to the products, services, and prices described herein, at any time without notice. By using this Site, you agree to be bound by any such revisions and therefore should visit this Site periodically to determine the then-current Terms of Use by which you are bound.